

Annex B: Details of the Partnerships

1. MOU between SBS Transit and Pinpoynt.ai

SBS Transit and Pinpoynt.ai are co-developing an AI platform that leverages mobile-derived location data to provide real-time crowd information at MRT stations, enabling commuters to plan their journeys efficiently for a more seamless and comfortable travel experience.

2. MOU SBS Transit and Orange Business Services Singapore

SBS Transit and Orange Business Services Singapore are co-developing a unified communications system to enhance coordination across SBS Transit's rail operations. This will support timely decision-making, improve operational efficiency, and strengthen network resilience.

3. MOU between SBS Transit and Tata Consultancy Services

SBS Transit and Tata Consultancy Services are collaborating to harness generative AI for application transformation, integrating digital technologies across SBS Transit's operations to deliver customer experience excellence.

4. MOU between SBS Transit and Infosys Compaz

SBS Transit and Infosys Compaz are collaborating to drive digital and AI solutions that enhance rail safety, reliability, and sustainability, while exploring scalable, impactful technology solutions for joint market opportunities worldwide.

5. MOU between SBS Transit and Nutanix

SBS Transit and Nutanix are leveraging IoT and cloud technologies for real-time data monitoring and analytics to optimise data and resource management. This will also enhance system resiliency to ensure business continuity in the event of an emergency.

6. MOU between SBS Transit and CNIM

SBS Transit and CNIM are collaborating to strengthen SBS Transit staff's expertise in maintaining escalators in MRT stations effectively, ensuring safe and reliable station operations.

7. MOU between SBS Transit and Amazon Web Services

SBS Transit and Amazon Web Services are collaborating to leverage cloud, data, and AI technologies to drive digital transformation across SBS Transit. Both parties will also work together to upskill staff in Cloud and AI competencies to build a future-ready workforce.

8. Strategic Partnership Agreement between SBS Transit and Univers

SBS Transit and Univers are co-developing an Energy and Operations AI Platform for smart energy and asset management. The platform will leverage Univers' AI and IoT technologies to provide real-time data analytics and forecasting, supporting data-driven decision-making to optimise operational and energy efficiency.

9. Contract between LTA and CRRC Qingdao Sifang

SBS Transit is collaborating with the Land Transport Authority and CRRC Qingdao Sifang to retrofit a first generation Downtown Line train with condition monitoring equipment for data-driven maintenance and asset lifecycle management.

10. Contract between SBS Transit, Land Transport Authority and Siemens Mobility

SBS Transit has signed a Long Term Service Support contract with Siemens Mobility, with the support of the Land Transport Authority, to ensure the continued reliability of the Downtown Line Signalling System in 2024. The expanded contract now includes additional areas such as obsolescence treatments and management, as well as technology refreshes and upgrades that comply to IT security requirements.